

# The NPI Technology Leverage Quotient (LQ)



$$L = (A * O)^K - R$$

Technology **L**everage **Q**uotient=(**A**pplications\***O**perational Excellence)<sup>**K**nowledge</sup> - **R**isk

Technology **L**everage is the result of **A**pplications aligned to business goals then multiplied by **O**perational Excellence and accelerated using advanced technical **K**nowledge and removing costly **R**isks. **LQ** powers business profit by increasing revenue, reducing costs and controlling risks.

## Application Services

- Business applications that are correctly aligned and highly utilized
- Optimized applications that accelerate performance
- Data that is instantly accessible from anywhere
- 7x24 advanced monitoring and management of communications and applications

## Operational Excellence

- Using best technology management practices and procedures
- Implementing consistent product standards
- Using highly rated Technology Management applications
- Managing technology through proactive data mining

## Advanced Technical Knowledge

- High alignment between business goals and technology
- Skilled staff with current certifications in specialty areas
- Extensive technical documentation and knowledgebase
- System for continuous technology improvement

## Risk Mitigation

- Little knowledge of relevant Compliance standards
- Lack of adherence to Compliance requirements
- Inconsistent security alerting, penetration/vulnerability testing
- No continual security improvement process

Ask us to calculate [your](#) business LQ.



A Technology Management Company

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