NETWORK PERFORMANCE INC. TO UNDERGO
INTERNATIONAL MSP & CLOUD CERTIFICATION AUDIT

NETWORK PERFORMANCE INC (aka NPI) *has begun the UCS Audit Program; vendor agnostic Certification and Audit for Cloud and Managed Services Practitioners Worldwide Provides Quality Assurance, and Stamp of Reliability for Current & Potential Customers*

UCS is the first program of its kind, specifically designed and created to provide business consumers of cloud and managed services with the assurance that the service provider they hire meets or exceeds the highest principles of quality in areas such as financial stability, facilities, managed services practices, and customer satisfaction.

"The UCS audit is a rigorous audit and certification process that benchmarks and verifies the quality of the company providing managed services," said Charles Weaver, MSPAlliance president. "We are very proud to have NPI undertake this important milestone for cloud and MSPs."

UCS was created, using a wide base of criteria, to certify and audit cloud and Managed IT Solution Providers thereby ensuring that they have met and exceed well-established standards of excellence and client care. Customers who select a company that is part of the UCS can also rest assured that their IT solution provider has met and exceeded the following standards:

- Physical & Virtual Security
- Business & Financial stability
- Company has taken reasonable steps to assure that the client's IT needs will be safely and professionally addressed
- Company is under constant external review from the MSPAlliance and the IT profession to continually maintain and improve standards of care of excellence

The UCS audit is performed by a third party accounting firm.

"NPI is pleased to be the first technology services firm in Vermont to step-up to the high level of operational and security excellence provided by the UCS standard," said John Burton, President of NPI.

The MSPAlliance, with over 20,000 corporate members worldwide, is committed to increasing reliability and dependability in the industry surrounding the value and benefit of using Managed Service Providers to provide a wide range of mission-critical services.

In addition, the MSPAlliance collects data on the practice of managed services on behalf of its members, to help them increase the value delivery of IT to the organizations they serve.

ABOUT NPI
NPI has served the business technology needs of companies throughout the Northeast since 1988. NPI partners with businesses to leverage the three key benefits of their technology investment: growing revenue, reducing costs and improving processes. NPI's certified professionals provide reliable, comprehensive, secure technology services through our Canopy managed services offering and TecShaping, our technology improvement process. For more information, visit npi.net.

ABOUT MSPALLIANCE
For the past 13 years, the MSPAlliance has been the only unified voice for the Managed Services Industry, and the only organization that promotes the highest level of professionalism, reliability and integrity. As the world's largest Professional Association and Certification Body for the Managed Services Industry, the MSPAlliance was created to meet the needs of the Managed Services Professional and to educate and protect the consumers of managed services and cloud. For more information, visit www.mspalliance.com